

Greenwich Peninsula Practice
Millennium Village Health
Centre
School Bank Road
Greenwich
London SE10 0QN
0208 312 8700

www.greenwich-peninsula.co.uk

Opening Hours

Mon : 8.00 – 18.30
Tues : 8.00 – 18.30
Wed : 8.00 – 18.30
Thurs : 8.00 – 18.30
Fri : 8.00 – 18.30

Team Working

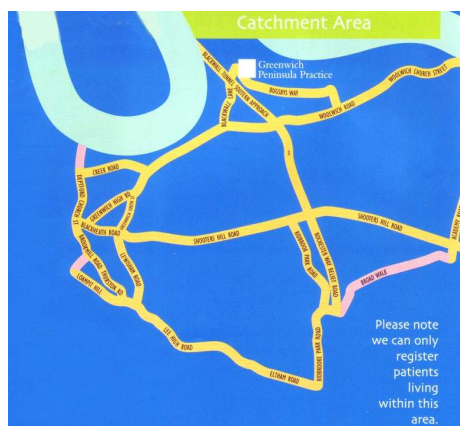
We are committed to refreshing and improving our knowledge about illness, diagnosis, treatments and

healthy living. We regularly attend specialist training courses and operate very much as a team, seeking advice and opinions from one another. Don't be surprised if you see more than one of us when you come for a consultation.

Emergencies & Out of Hours Services

If you need to see a GP outside of Practice hours then you will be asked to call 111 or in an emergency dial 999

Location



New Patients

How To Register With The Practice

We will ask for two forms of identification one photographic form as well as two utility bills (see our website for further details,). However if you do not have this, we can still make arrangements to register you. Our team, can support you with this process.

We will ask you to come into the surgery and fill in the forms for us (these can also be downloaded from our website if you prefer).

We have a Practice area that we accept patients from (Please see the information page on our Practice website).

Making Appointments

Telephone [020 8312 8700](tel:02083128700) at any time between 8am and 6 30pm. We filter all our calls and will ask what the matter

is so that we can insure you are given an appointment with the correct practitioner.

We offer two types of appointment:

Routine: Bookable in advance during opening hours. We always do our best to book you in at a time that suits you

Same Day: For anyone who feels they are unable to wait for a routine appointment. They are usually offered later on the same day.

If you think that you may need extra time with the Doctor or Nurse Practitioner please ask reception for a double appointment.

Please note that due to Covid, there may be temporary arrangements in place – see our practice website for further details.

Telephone Advice

If you feel that you would like advice or simply that you are not sure whether you should come in to see a Doctor or Nurse please telephone.

We offer a telephone triage system every day where a

GP will call you back and book you into a triage slot once they have identified your needs.

Specialist Nurses

Our nursing team have significant experience and expertise in a wide variety of medical areas. They work with the doctors in providing comprehensive services for all your routine needs.

Home Visits

Anyone who is housebound or too ill to come in for an appointment with us can request a home visit. It helps us greatly if you can telephone before 11am to let us know that you may require a visit for that day. Please give your details to the receptionist who will take a description of the problem and pass the message on to the Doctor on call that day.

Please remember that if you come to us you are more likely to start any treatment that you need more quickly. We are also better equipped at the Health Centre to

examine you and diagnose your problem than we would be able to on a home visit.

Disabled Access

Our building is easily accessible to all our disabled patients. If you prefer we can arrange access through the rear door from the car park, please call reception to arrange this.

Clinics and Services

WE have a comprehensive list of all available services on our website

www.greenwich-peninsula.co.uk

or NHS Choices

Repeat Prescriptions

May be requested in person, by post, online or by calling into the surgery.

Please allow 48 hours for your prescription to be ready for collection and enclose a stamped envelope if you

would like us to send it to you.

Doctor Preference

You may wish to express preference for a GP and we will arrange this if availability allows.

Zero Tolerance

We treat all our patients with respect and request that our staff are treated with respect also. Violent and aggressive behaviour will not be tolerated.

Local Health Services are planned by:

Greenwich Teaching –
Greenwich South London
CCG
31/37 Greenwich Park Street
Greenwich
SE10 9LR 020 82936765

Unhappy With Our Service?

Complaints and Feedback are very important to us so please let us know straight away. If you make a formal complaint we promise to acknowledge it within two

weeks. Understanding and investigating your complaints helps us to better our service for you and other patients.

If the Practice cannot resolve the issue or should you be dissatisfied with the outcome you also have the right to approach the following:

Independent Complaints
Advocacy Service: 0300 456
2370

Web: www.pohwer.net

The Parliamentary
Ombudsman: 0345 015 4033
Web: www.ombudsman.org.uk

NHS England:

Tel - 0300 311 22 33
Email:

England.contactus@nhs.net

Our team

Doctors :

Dr M Bocus MRCGP
(Clinical lead)

Dr S Latif MRCGP

Practice Nurse:
Charlotte Annan

Healthcare Assistant:
Cristina Patriche

**Assistant
Practice Manager:**
Sheeraz Hussain

General Manager:
Golam Morshed

Important Contacts

Queen Elizabeth
Hospital
020 8836 6000

Health Visitors
020 8312 8999

University Hospital
Lewisham
020 8333 3000

NHS Direct 111

Company Information

The Greenwich Peninsula
Practice is delivered by -

Omnes Healthcare Limited
Registered in England and
Wales No: 07751362

Registered address: 16
Great Queen Street, Covent
Garden, London, WC2B 5AH